

RVing With Ease RV Rentals Ltd.

Our Policies

All we require is a deposit of \$250 to secure your reservation. Your deposit is required 10 days after making your reservation.

Our Package Fees

1. Bare Essentials Self Tow – Please see our Features Page and note which items are “not” included in this package. This Package has a preparation fee of \$65.00
2. Pampered Delivery – Please see our Features Page for a list of items included in this package. Since this package includes delivery, set up and mileage our fee is based on the delivery location. Please see our Locations map for locations. Also included in this package is orientation of the unit with each customer; pre-delivery detailed cleaning; all kitchen items listed on our Features page; supply of all fresh linens (bath, bedding and kitchen) listed on our Features page; permanent beds are all made and ready for you; supply of all consumable items listed on our Features page; BBQ with propane; 2 outside folding chairs and TV/DVD upon request. Our 2702BS Wind River has a built in TV/DVD.
3. All Inclusive Site & RV – This package comes with all the same Features as our Pampered Delivery Package. Please see our Features Page for details. What makes this package different from our other RV Rental packages is that your RV Site fee is included in our pricing so there is no need for you to book and pay directly with the campground and since the unit is already set up in a specific campground there is no delivery, setup and pick up charge.

Airport/Ferry shuttle service within 15 km, max five people. All we ask of you is to please not leave us dirty dishes otherwise we look after cleaning of the unit for the next customer.

We realize you are on vacation!

Self Towed Trailers

Self towed trailers require a rental vehicle insurance policy which can be purchased from ICBC. Drivers of self towed units must be 25 years of age minimum. Please provide proof of coverage at the time of pickup.

The minimum coverage is as follows: Collision and Comprehension -

Maximum \$500 Deductible, \$2,000,000.

Liability Coverage on the towing vehicle and - \$1,000,000 on the rental trailer.

All damage repairs must be authorized by RVWE before proceeding.

Special Rates

One Discount Per Customer

Weekly rate discount on 6 night/7day bookings or longer

VIP Repeat Customer discounts on 4 nights or longer

Group Discounts on rentals of 3 or more units for minimum of 4 nights

Senior Discounts on 4 nights or longer rentals

**call for details

Reservation Deposit

All we require is a deposit of \$250.00 to secure your reservation. Your deposit is required 10 days after making your reservation.

Pets

Absolutely NO pets allowed in your RV. You will automatically forfeit your \$350 security deposit if a pet has been in the unit. At this time we do not have pet friendly units available but this may change in the future.

Payment Of Rental

1. Full payment of the rental, taxes and security deposit must be paid 15 days prior to rental start date. Payment can be made online via Paypal, e-transfer or by mailing in a cheque or money order. Paypal accepts all major credit cards. If payment is not received within 15 days of your rental your reservation will be cancelled and your deposit will not be refunded.
2. Security Deposit of \$350.00 is refundable 3 days after return of your unit if nothing is missing, damaged or excessively unclean.

Additional Services

Holding Tank Dumpage fee on dry camping locations \$35.00

Extra people package for parties over five is \$25 per person per week minimum \$25

Available Options

Propane fired campfire \$40.00

Extra Chairs - \$5 per chair*

Outside Table - \$10.00 per table*

Coolers - \$5.00 per cooler*

Axe - \$5.00*

*rentals are per week minimum one week charge

Security Deposit

The \$350.00 security deposit will be applied to any outstanding charges including lost or damaged items, late returns, excessively unclean units, or damage resulting from negligent activity in the RV. If dishes are not washed and put away there will be a \$30.00 charge.

Check In/Check Out

Check-In is between 1 and 6 pm

Check-Out is 10am

Unauthorized late check-out \$25 per/hour minimum 1 hour

If available - Planned late-check-out may be authorized.

**Pre approval from campground is your responsibility.

Minimum Rental

During peak season 3 nights is the minimum rental period on all units except our largest unit. Minimum 5 night rental on our 34BHS Jayco Eagle 5th Wheel. During shoulder season 2 night rentals are available at peak season rate. Discounts available on 6 night/7 day rentals or longer.

Cancellations

If you cancel 60 days or more prior to rental date, a \$25 administration fee will be deducted from your reservation deposit in shoulder season, and \$50.00 during peak season.

30 – 59 days prior to rental \$150.00 of the reservation deposit will be retained.

15 – 30 days the entire reservation deposit of \$250.00 will be non-refundable.

2 – 14 days the \$250.00 reservation deposit plus 30% of the rental will be retained.

No-shows forfeit all monies received.

Gravel Road Surcharge

Gravel Road Charge of \$5.00 per km charged each way on off pavement deliveries.

Fuel Surcharge

No fuel surcharge applies as of November 26, 2013.

Smoking

There will be ABSOLUTELY NO SMOKING in any of our rental units. Failure to comply will result in immediate forfeit of your entire \$350.00 Security Deposit.

Awning

The use of awnings is the sole responsibility of the renter. Should you not wish to be responsible, please leave the awnings retracted in the upright position.

There is ZERO tolerance for damaged awnings. If the awning becomes damaged during your stay you will pay for the repair. After each unit is picked up and before it is delivered to you all awnings are checked and inspected by our drivers and our Technical Service Adviser. Repairs are executed when damage is found. This ensures that each awning on every trailer is in perfect working order and damage free upon delivery. It also enables us to bill the damage to the responsible renter.

If you choose to use the awning

Please use awnings safely and carefully. Be sure to lower one side slightly during heavy rain to allow drainage, and retract awning during any windstorms to prevent damage. Ensure that awnings are raised high enough so that the entry doors do not rub, or tearing can occur. Full Instructions for usage of the awning will be included in the unit.

- *Never leave the awning un-attended.
- *Never leave the awning out while in bed.
- *Do not hang anything on the awning arms.
- *Do not allow children to hang off the awning arms.
- *Never, Never leave awnings out in heavy winds.

Should damage occur (i.e. improper use of awnings, etc.), do not have repairs done without first notifying the Rental Company. Repairs that are unauthorized and poorly done may be rejected and have to be done over again at extra cost to the customer.